



**DMCI HOMES**

Feels real good to be home

# ONLINE PAYMENT GUIDE

March 2021



|                                      |           |
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For concerns and clarifications, you may contact Customer Care through the following channels:

**Phone:** Manila (02) 8555.7700 • (0918) 918.3465 • (0917) 811.5268  
Davao (082) 297.0447 • (0998) 592.4529

**Chat:** [dmcihomes.com](https://dmcihomes.com) or [facebook.com/dmcihomesofficial](https://facebook.com/dmcihomesofficial)

**Email:** [customercare@dmcihomes.com](mailto:customercare@dmcihomes.com) • [customercaredavao@dmcihomes.com](mailto:customercaredavao@dmcihomes.com)

## Online Transactions Reference

Enjoy convenient and secured ways to pay your amortization, property tax, and other fees via Systems Information Desk (SID) or bills payment thru online banking using your debit or credit card.

| Bills and Dues              | Available Payment Gateway via Systems Information Desk (SID) |                 | Online Banking Bills Payment (DMCI Project Developers, Inc.) |
|-----------------------------|--|-----------------|--|
|                             | eghl   | Global Payments |  |
| Reservation Fee             | ✓  | ✓               | ✓  |
| Closing Fee                 | ✓  | -               | ✓  |
| Down Payment                | ✓  | -               | ✓  |
| Full Payment                | ✓  | -               | ✓  |
| Loan Difference             | ✓  | -               | ✓  |
| Monthly Amortization        | ✓  | -               | ✓  |
| Storage Fee                 | ✓  | -               | ✓  |
| Transfer of Ownership       | ✓  | -               | ✓  |
| Transfer of Unit Fee        | ✓  | -               | ✓  |
| Real Property Tax* for Unit | ✓  | -               | ✓  |
| Other Admin Fees            | ✓  | -               | ✓  |

**Notes:** \*RPT in common areas is paid directly to Condo Corp. Only billings that are payable under DMCI Project Developers, Inc. are applicable for online payment transactions. A convenience fee will be charged by your chosen payment gateway for every transaction.

✓ Available - Not Available

Your payment is debited from your account in real-time. However, depending on the merchant's policy, your payment will be reflected on the merchant's record within 1-5 banking days from your transaction date.

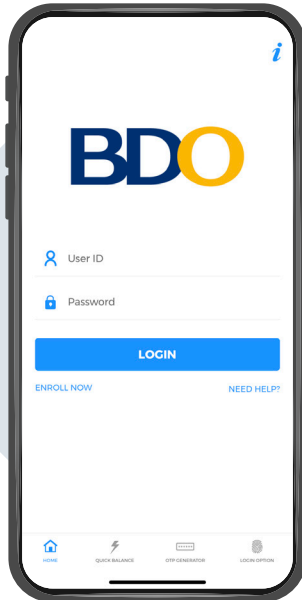
## Online Banking and Online Payment Partners





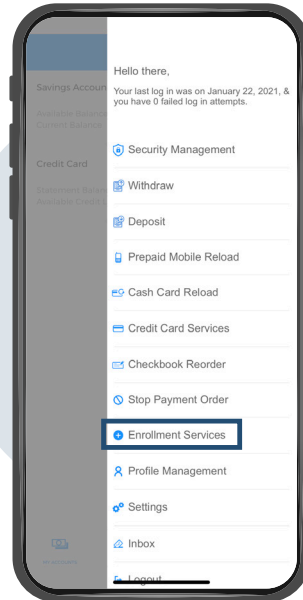
Account Name: **DMCI Project Developers, Inc.**

## How to enroll DMCI Project Developers, Inc. via mobile app?



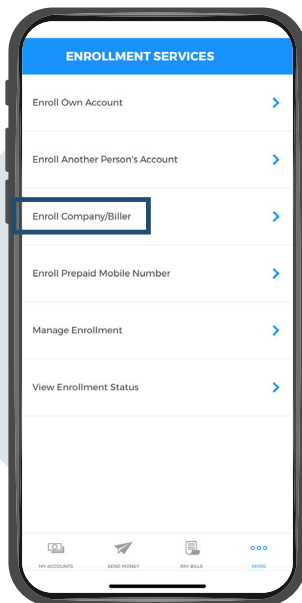
### Step 1

Log in to **BDO Mobile App**.



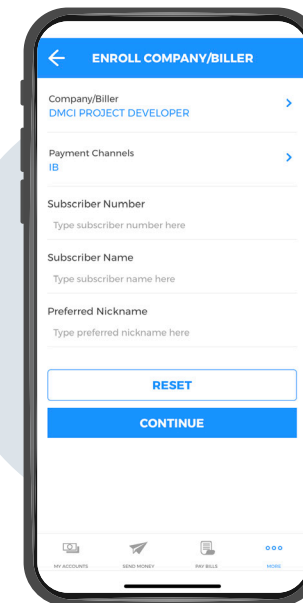
### Step 2

Go to **"Enrollment Services"**.



### Step 3

Select **"Enroll Company/Biller"**.



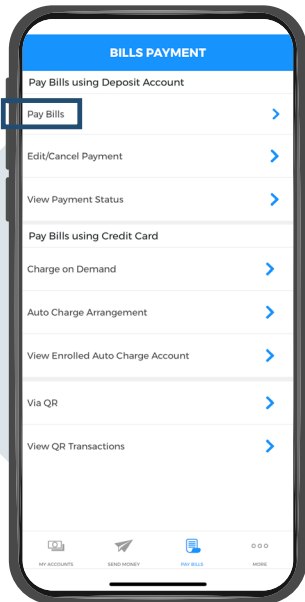
### Step 4

Provide the requested details and fill in your Remitter Code in the Subscriber Number. Review the details of your transaction. Tap on **"Confirm"**.



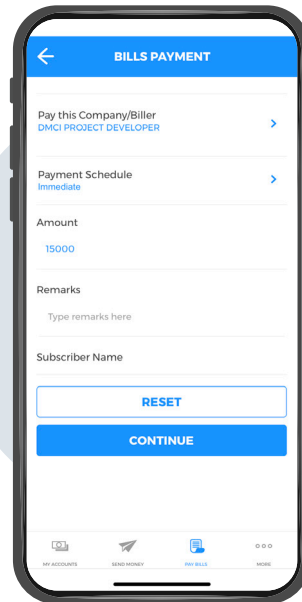
Account Name: **DMCI Project Developers, Inc.**

## How to pay your bills via mobile app?



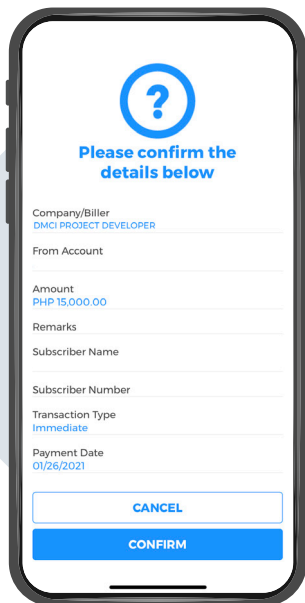
### Step 1

Log in to **BDO Mobile App** and go to **"Pay Bills"**.



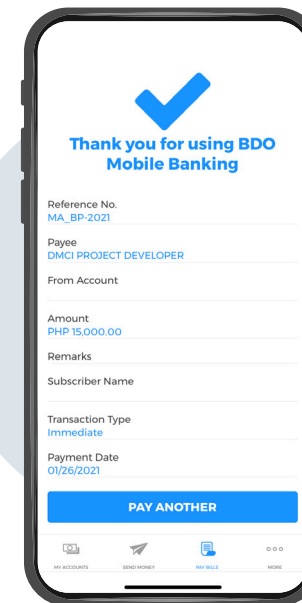
### Step 2

Fill in the details and select **DMCI Project Developers, Inc.** from your enrolled billers' list.



### Step 3

Review the details of your transaction. Tap on **"Confirm"**.

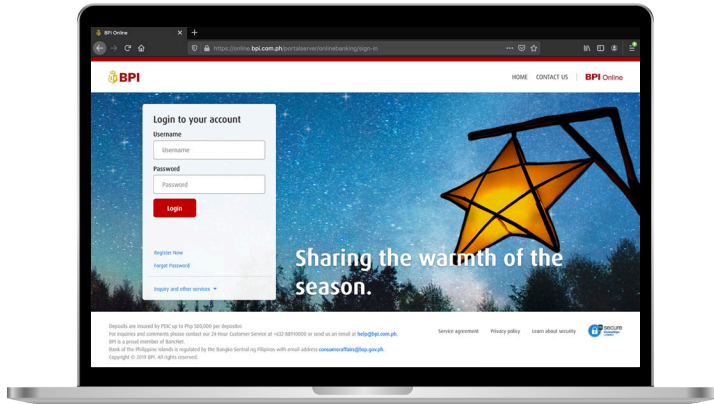


### Step 4

Once the transaction is successfully completed, your app will show you a reference number.

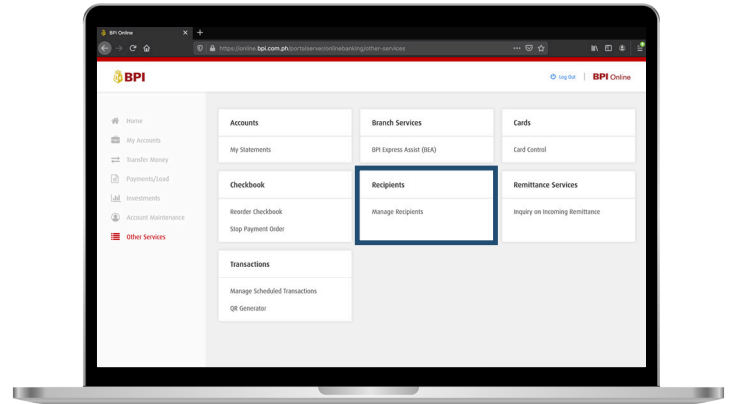
Account Name: **DMCI Project Developers, Inc.**

## How to enroll DMCI Project Developers, Inc. using a desktop or laptop?



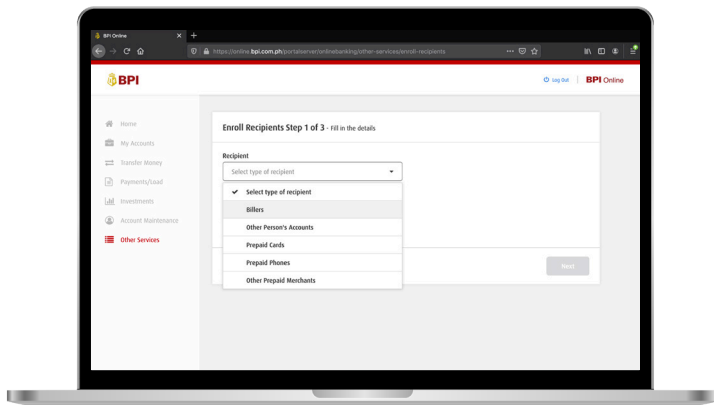
### Step 1

Log in to **BPI Online** (<https://online.bpi.com.ph>) and go to **"Other Services"**.



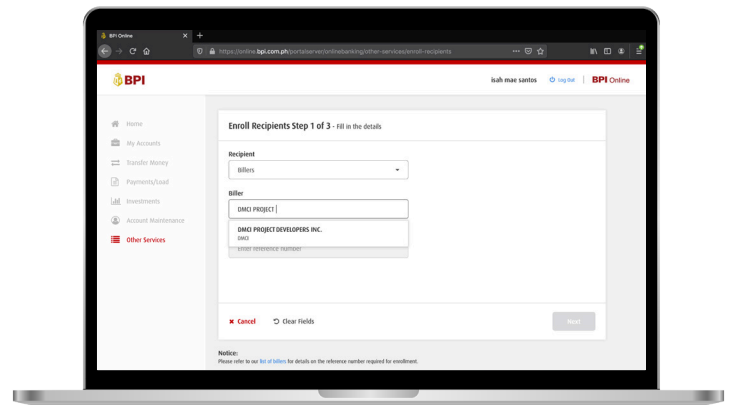
### Step 2

Select **"Manage Recipients"**.



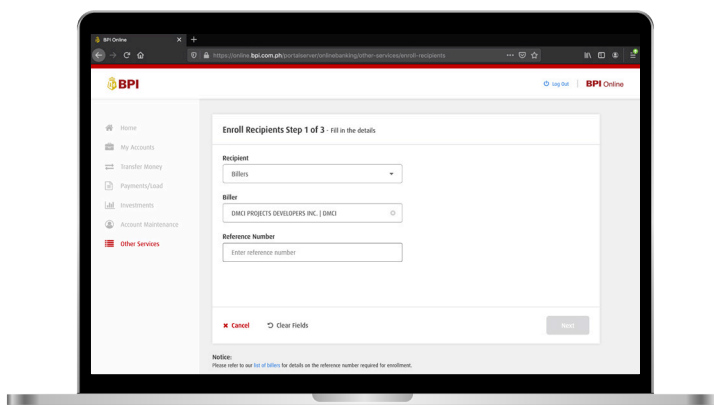
### Step 3

Click on **"Add recipient"**.



### Step 4

Select **Biller (DMCI Project Developers, Inc.)** as the type of recipient.



### Step 5

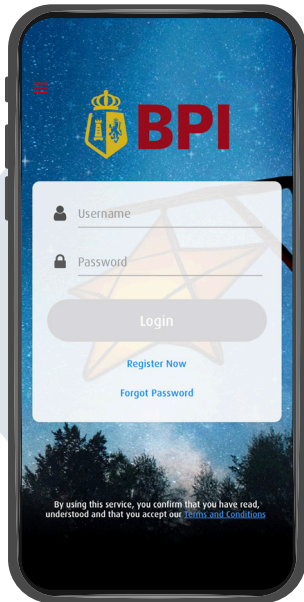
Fill in your Remitter Code in the Reference Number. Click on **"Confirm"**.

### Step 6

Enter the **"One-Time PIN (OTP)"** then select **"Submit"**.

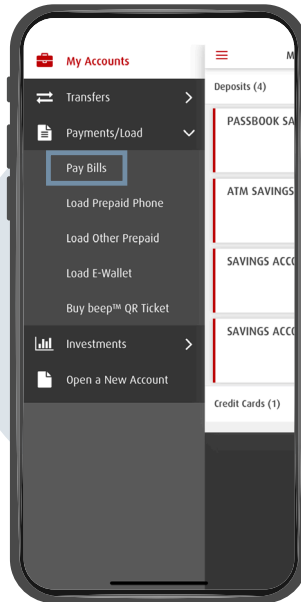
Account Name: **DMCI Project Developers, Inc.**

## How to pay your bills via bills payment?



### Step 1

Log in to **BPI Online** (<https://online.bpi.com.ph>) or **BPI Mobile App** and go to "Payments/Load".



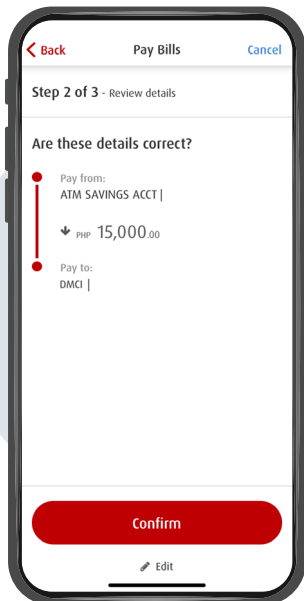
### Step 2

Select "Pay Bills".



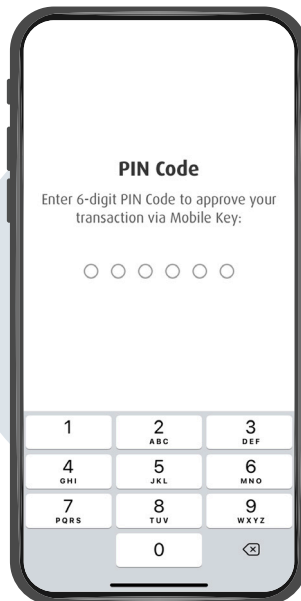
### Step 3

Fill in the details and select **DMCI Project Developers, Inc.** from your enrolled billers' list.



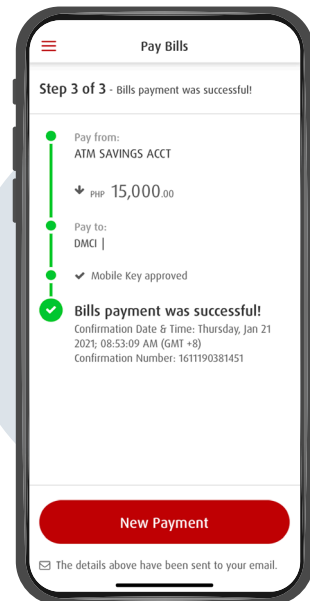
### Step 4

Review the details of your transaction. Tap on "Confirm".



### Step 5

Enter your Mobile Key or "One-Time PIN (OTP)" then select "Submit".



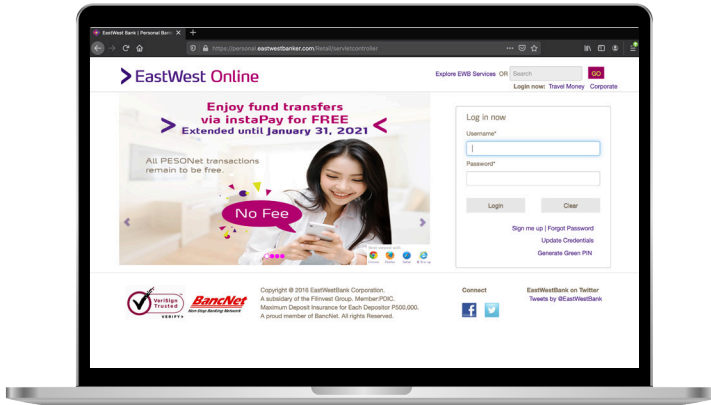
### Step 6

Once the transaction is successfully completed, your app will show you a confirmation date and number.



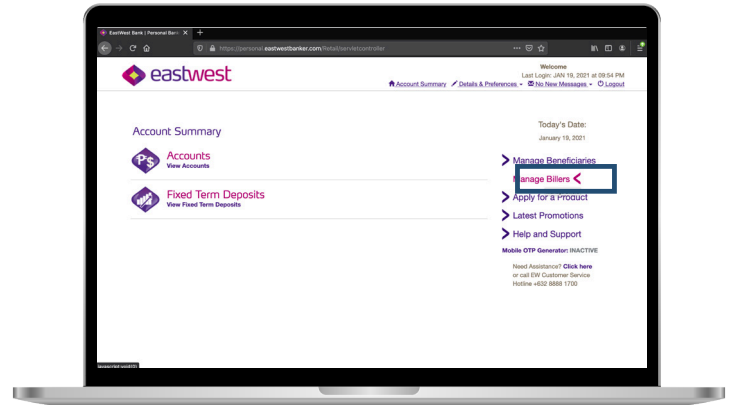
Account Name: DMCI Project Developers, Inc.

## How to enroll DMCI Project Developers, Inc. using a desktop or laptop?



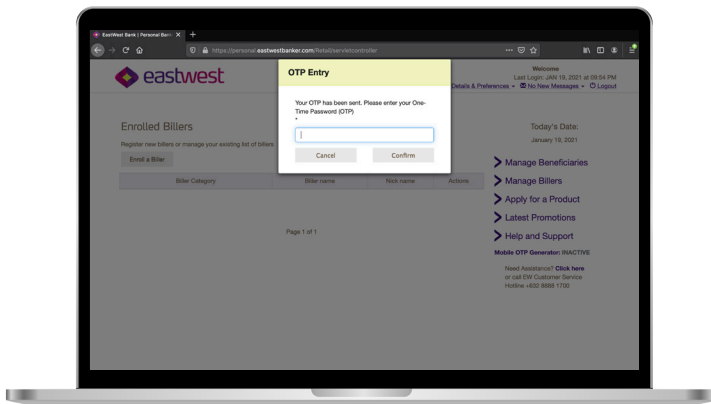
### Step 1

Log in to EastWest Online  
(<https://personal.eastwestbanker.com>)



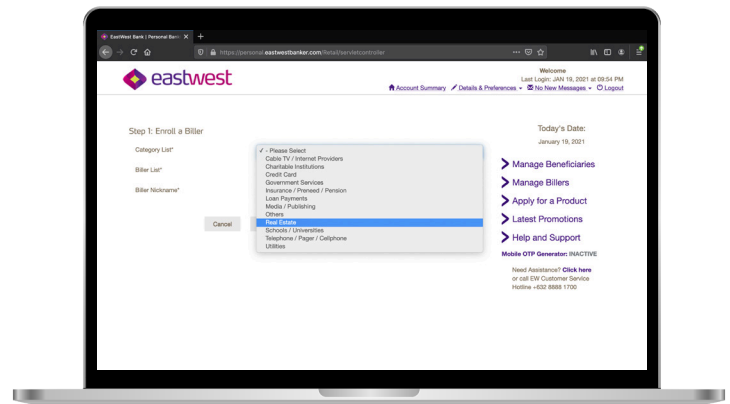
### Step 2

From the menu, click **"Manage Billers"** then click **"Enroll a Biller"** on the next screen.



### Step 3

Enter your **"One-Time PIN (OTP)"** and click **"Confirm"**.  
You can now enroll **DMCI Project Developers, Inc.**



### Step 4

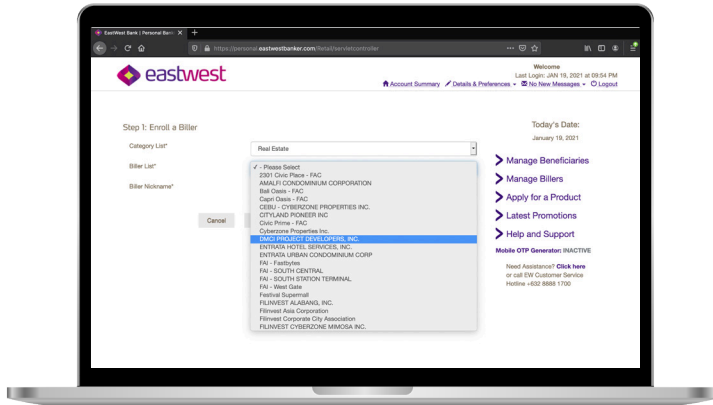
Select **"Real Estate"** from the category list.





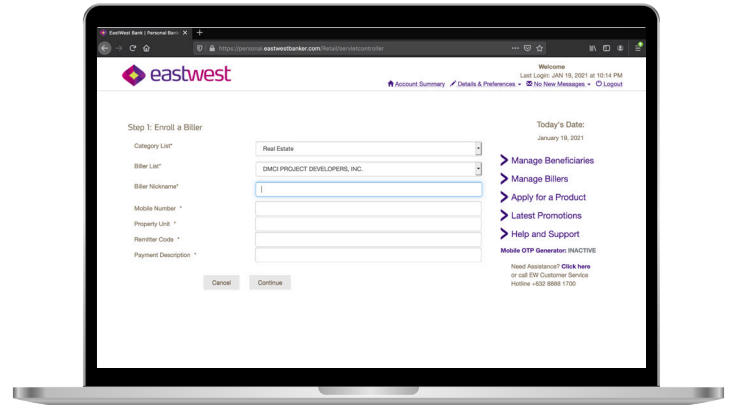
Account Name: DMCI Project Developers, Inc.

## How to enroll DMCI Project Developers, Inc. using a desktop or laptop?



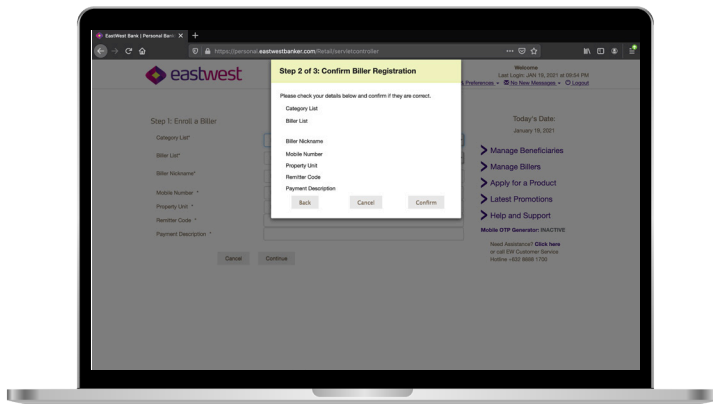
### Step 5

Select **DMCI Project Developers, Inc.** from the biller list.



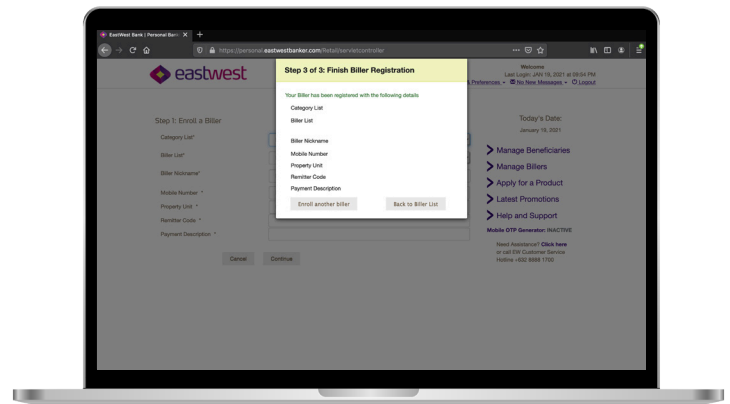
### Step 6

Enter your chosen Nickname for **DMCI Project Developers, Inc.** and fill in the requested information.



### Step 7

Review the details and click **"Confirm"**.



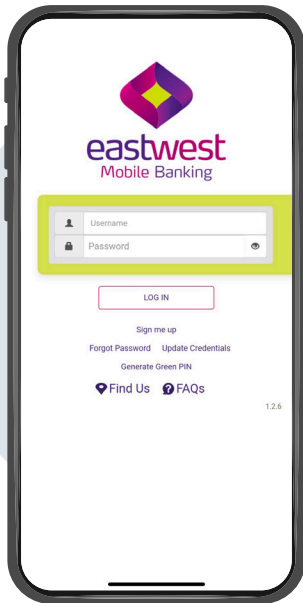
### Step 8

Click **"Done"** to exit the page.



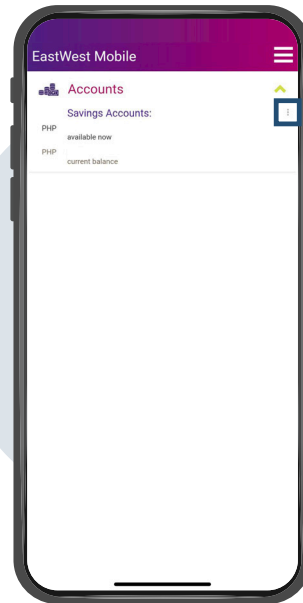
Account Name: **DMCI Project Developers, Inc.**

## How to pay your bills via mobile app?



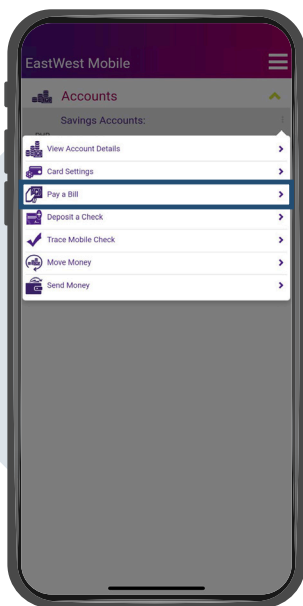
### Step 1

Log in to **EastWest Mobile App**.



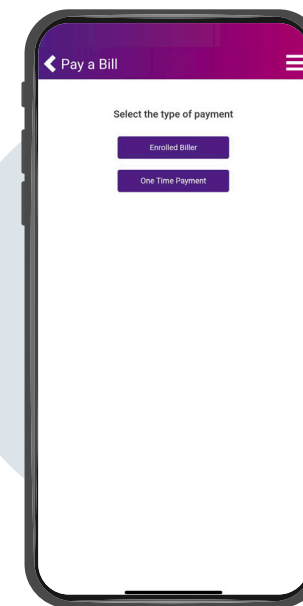
### Step 2

Tap the icon on the upper right corner of your Savings Account.



### Step 3

From the menu, tap **"Pay a Bill"**.



### Step 4

Select **"Enrolled Biller"** or a **"One Time Payment"**.

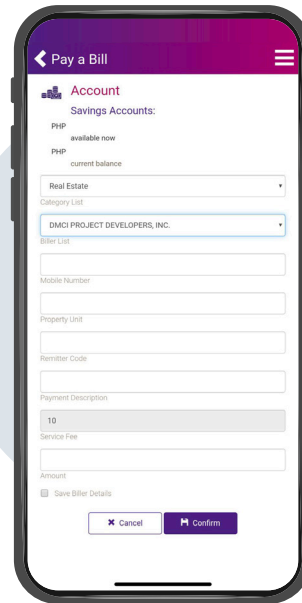
Account Name: **DMCI Project Developers, Inc.**

## How to pay your bills via mobile app?



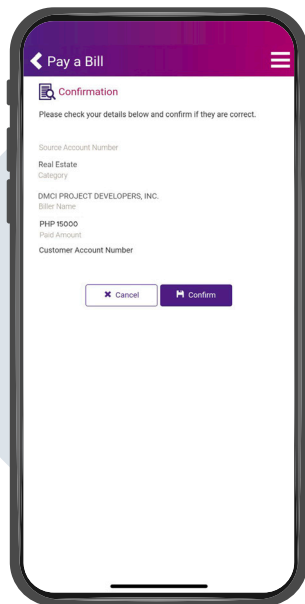
### Step 5

Enter your **"One-Time Password (OTP)"** then select **"Submit"**.



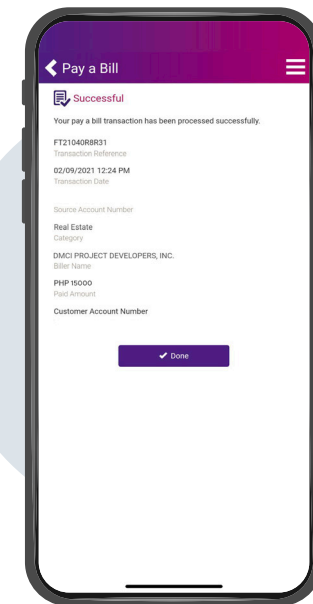
### Step 6

Select **DMCI Project Developers, Inc.** from the list and fill in the requested details.



### Step 7

Review the details of your transaction. Tap on **"Confirm"**.



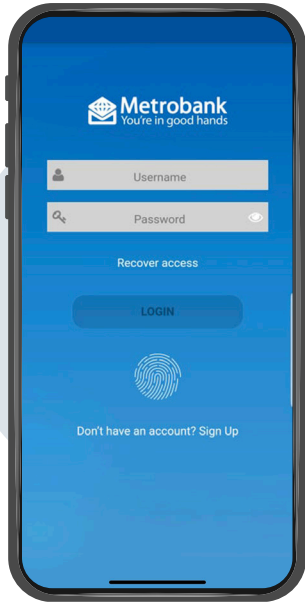
### Step 8

Once the transaction is successfully completed, your app will show you a reference number.



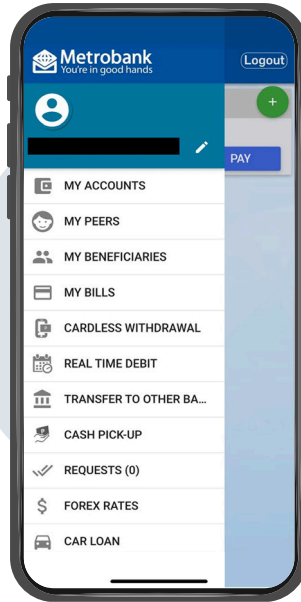
Account Name: **DMCI Project Developers, Inc.**

## How to enroll DMCI Project Developers, Inc. via mobile app?



### Step 1

Log in to **Metrobank Mobile App**.



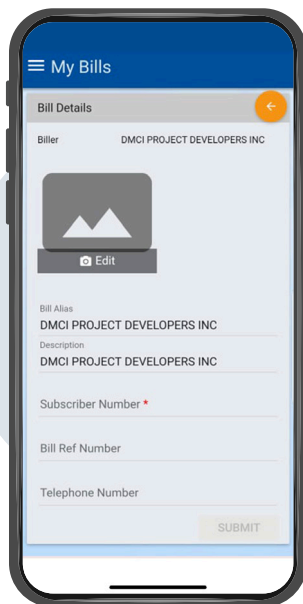
### Step 2

From the menu, tap **"My Bills"** then tap the **"Plus Icon"** on the upper right corner of the screen.



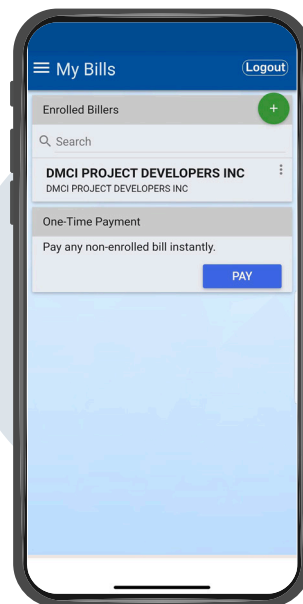
### Step 3

Type **DMCI Project Developers, Inc.** on the tab.



### Step 4

Fill in the requested details then tap **"Submit"**.

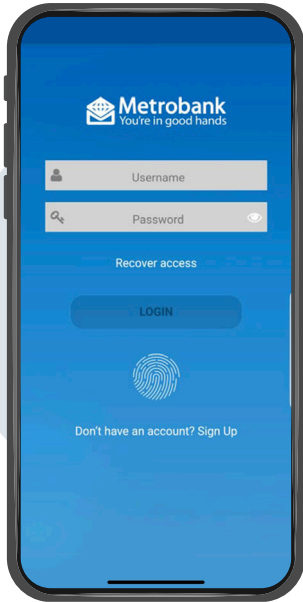


### Step 5

The registered biller will reflect on the list of billers.

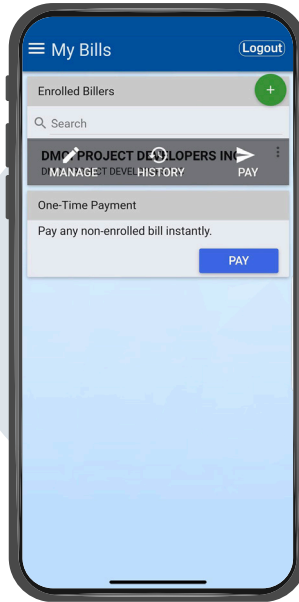
Account Name: **DMCI Project Developers, Inc.**

## How to pay your bills via mobile app?



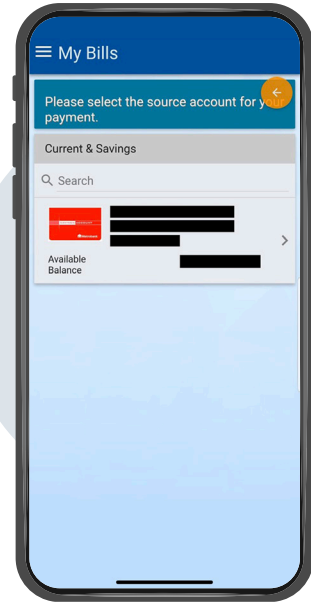
### Step 1

Log in to **Metrobank Mobile App** and go to **"My Bills"**.



### Step 2

Choose **"Pay"** under One-time Payment then select **DMCI Project Developers, Inc.** from the list.



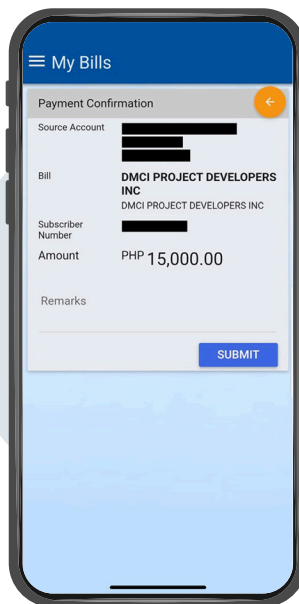
### Step 3

Select the source account for your payment.



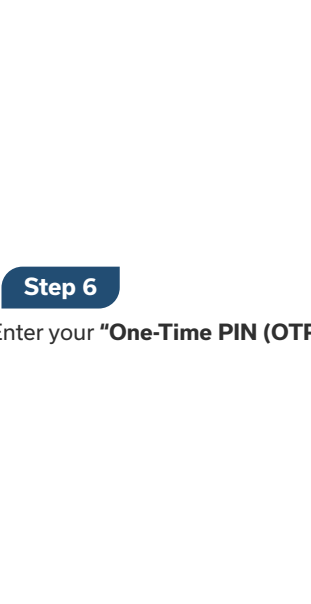
### Step 4

Fill in the requested details then tap **"Next"**.



### Step 5

Review the details and tap on **"Submit"**.

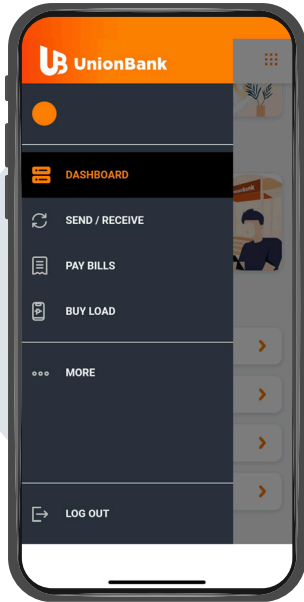


### Step 6

Enter your **"One-Time PIN (OTP)"**.

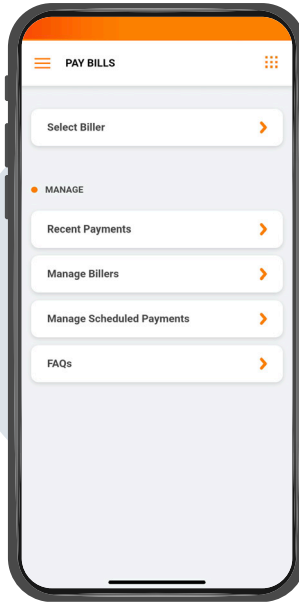
Account Name: **DMCI Project Developers, Inc.**

## How to pay your bills via mobile app?



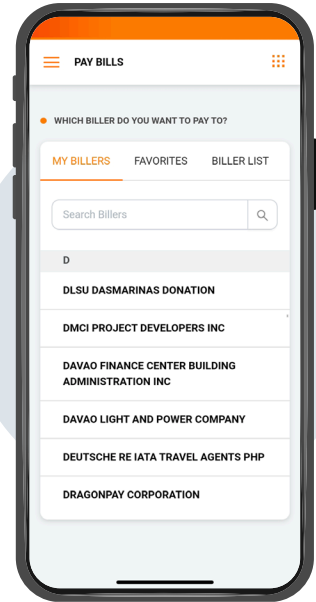
### Step 1

Log in to **UnionBank Mobile App** and go to **"Pay Bills"**.



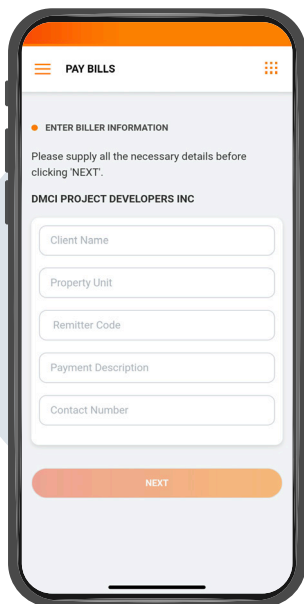
### Step 2

Tap **"Select Biller"**.



### Step 3

Tap **DMCI Project Developers, Inc.** from the list.



### Step 4

Fill in the requested details then tap **"Next"**.

### Step 5

Select source account then fill in the payment details.

### Step 6

Review the details of your transaction then tap **"Pay"**.

### Step 7

Enter your **"One-Time PIN (OTP)"**.



Account Name: DMCI Project Developers, Inc.

## The client can choose from any of the following options under the Direct2bank Facility of Robinsons Bank:

### A. Pesonet

- Allows clients to transfer funds from their account with the BANK\* to **DMCI PDI's** account
- Funds will be credited on the same day to the beneficiary account if the transfer instruction is received within the cut-off time set by the BANK.
- Ideal for transactions that are more than ₱50,000.

### B. InstaPay

- Allows clients to transfer funds up to ₱50,000 instantly from their account with the BANK\* to **DMCI PDI's** account.
- Funds will be credited to the beneficiary account immediately after the instruction is made.

*\*Paying clients need not necessarily use a Robinsons Bank account as their source bank, it can also be another bank with Pesonet or InstaPay Facility.*

**Transaction Fee** - varies depending on the servicing bank of clients.

Clients both Robinsons Bank account holders and non-Robinsons Bank account holders should be enrolled in Robinsons Bank's reference account facility to use the **Pesonet** or **InstaPay** facility.

Clients will just have to indicate their enrolled virtual account number in the beneficiary portion. Please note that this facility is for local account holders, for cross border clients it can be under plain reference account facility.

## REFERENCE ACCOUNT

**DMCI PDI** collects payments from clients or subscribers even without Robinsons Bank (Rbank) accounts.

| Clients/Payors |   | Robinson's Bank |  | DMCI PDI |                                      |
|----------------|---|-----------------|--|----------|--------------------------------------|
| 1              | Client must secure their unique virtual account number from Credit and Collection           | 3               | Rbank receives payment through Pesonet/ InstaPay | 6        | Client receives payments and reports |
| 2              | Client/Payor pays via own bank Pesonet/ InstaPay channels - ATM, internet, mobile, branches | 4               | Rbank credits reference account                  |          |                                      |
|                |   | 5               | Rbank sweeps to mother account                   |          |                                      |